



Disability Services Australia

choice. inclusion. achievement.

Thank you for supporting the work we do here at Disability Services Australia. You play an essential role in delivering on our mission and we are sincerely grateful.

It is important to us that you trust in DSA to direct donations and other support to projects and services that make a meaningful difference.



With your support, we have achieved much over the past 12 months...


WELCOMED STEADY GROWTH

We are now able to **support more than 1,100 people** at home and in the community.

We have supported more than 1,200 people in direct employment, training or work readiness support



We have welcomed steady growth in our **online platforms** as we strengthen connections with customers and communities throughout NSW and further afield

 More than **4,500** people follow us on facebook

 Almost **1,200** followers on Instagram

 Almost **2,000** followers on Twitter!



Volunteer involvement has increased to 182 people contributing more than 19,500 hours in 2018-2019, up from 14,000 hours in the prior year.

EXPANSION OF SERVICES



MAINTAINING OUR PEOPLE-FOCUSED APPROACH



High **customer satisfaction** of 84% has been maintained year on year.



We **celebrated** outstanding employment and jobseeker outcomes at the 2018 Achievement Awards.

Thank you.

DSA is proud to display the Tick of Charity Registration from the Australian Charities and Not-for profits Commission. It is a visual representation that a charity is registered, transparent and accountable, giving you peace of mind when you donate.



What DSA means to customers and their families:

"As a fulltime working parent, I feel at ease and confident that my son is being looked after by a team of competent carers. As we all know, it takes a special parent to look after a special needs child but it takes a much more special individual to look after someone who is not blood related to them and that is exactly what you have in DSA's service at Blacktown. Thank you!"

Gabrylle's Mum

